QANTAS MONEY

Qantas Money Credit Cards
GPO Box 9992
Melbourne VIC 3001

31 July 2026

CHRISTOPHER DE-VREEDE
3 Cocoanut Point DR
ZILZIE QLD 4710

Hi CHRISTOPHER,

Your Qantas Money Platinum Credit Card account has been closed

We received your request to close your Qantas Money Platinum Credit Card account ending **3098** and we have cancelled all cards. This means that you and any additional cardholders will no longer be able to spend on the account.

What you need to do:

- **Make sure that your account is paid down to $0.** Some transactions may still get charged to your account, including interest, fees, transactions made before you requested closure and regular payments you set up with a merchant that we can't stop.
- Get in touch with merchants to change your payment details for any regular payments you were making from this account (e.g. gym memberships) because we can't do this for you.
- Destroy all cards associated with this account by cutting through the chip and magnetic strip.

Things to keep in mind:

- We'll generate a statement each month if you have an outstanding balance or if any transactions have been processed since the last statement.
- You will continue to see your closed account in Qantas Money Credit Cards App or Online for at least 60 days after. This is so you can still access your transaction and payment history.

National Australia Bank Limited (ABN 12 004 044 937, AFSL and Australian Credit Licence 230686) ("NAB") is the Credit Provider and Issuer of Qantas Money Credit Cards on behalf of Qantas Airways Limited ABN 16 009 661 901. For the purpose of this communication, our/us/we/The Qantas Money Credit Card Team refers to NAB.

Our terms and conditions will still apply until you've repaid any outstanding balance in full.

The Qantas Money Credit Card Team